

EXHIBIT A

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Topics

Digital Products

Kindle Support

Amazon Kindle Terms, Warranties, and Notices

- Kindle, Kindle Touch, and Kindle Fire One-Year Limited Warranty
- Kindle License Agreement and Terms of Use
- Kindle Keyboard One-Year Limited Warranty
- Kindle (Free 3G) One-Year Limited Warranty
- Kindle (U.S. Wireless) One-Year Limited Warranty
- Amazon Kindle Leather Cover with Light for Kindle Keyboard
- Kindle Return Policies
- Source Code Notice
- Recycling Amazon Kindle
- CTIA 1725 Battery Safety Statements
- Kindle Terms
- Amazon Silk Terms & Conditions
- Additional Notices for Kindle Fire

Troubleshooting & User Guides

- Diagnose your Kindle
- Download a User Guide
- Troubleshooting Wi-Fi
- Manage Your Kindle

Other Help Areas

- Shipping & Delivery
- Changing or Canceling Orders
- Returns and Refunds
- Problem with an Order
- Payment, Pricing & Promotions
- Placing an Order
- Kindle
- MP3, Instant Video & Apps
- Gifts, Gift Cards & Gift Registries
- Privacy, Security & Accessibility
- Site Features
- Ayuda en Español
- Selling at Amazon.com
- Author, Publisher & Vendor Guides
- Suppliers
- Business Opportunities

Self-Service

Kindle Tools

- Manage Your Kindle
- Manage Your Subscriptions
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- View Your Collections
- Registering Your Kindle
- Kindle Help Forum

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- Digital Content
- Wireless Connectivity
- Device and Software
- General

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